



## **Events**

## Ethics and Fair-Trade Practices for Insurance Professionals

February 14, 2024 Webinar

Hinshaw partner David Alfini presented a webinar titled "Ethics and Fair-Trade Practices for Insurance Professionals" offered through the American Educational Institute (AEI). In the webinar, he was joined by George Wilson, a supervisor at Auto-Owners Insurance, who holds the Society of Claims Law Associates (SCLA) Gold designation and also serves as the vice president of the Board of Trustees at SCLA.

Key concepts covered include:

- How to ethically handle claims and comply with legal guidelines to improve the industry's public perception
- · How to avoid common pitfalls
- · Governance issues
- Different perspectives that may affect judgment and decision-making

**Attorneys** 

David J. Alfini