



News

Hinshaw Recognized as a Client Service Leader in BTI Consulting's Client Service A-Team 2024

May 1, 2024

The law firm of Hinshaw & Culbertson LLP is proud to announce that the firm has been highly ranked for client service performance in BTI Consulting's *BTI Client Service A-Team 2024: Survey of Law Firm Client Service Performance*.

In this year's survey, Hinshaw was ranked #63 in the nation for client service and in the top ten percent of all law firms. According to BTI Consulting, "the law firms delivering superior client service are crushing it—and will continue to crush it."

The *BTI Client Service A-Team* is the only law firm client service ranking based solely on direct, unprompted feedback from corporate counsel. Legal decision makers at businesses with at least \$700 million in annual revenue are asked to rate law firms they work with on a range of client service activities, including understanding the client's business, uniformity of service, dealing with unexpected changes, unprompted communication, and anticipating clients' needs.

Learn more at the [BTI Consulting website](#).

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