



News

April Villaverde Recognized as a 2024 Client Service All-Star by BTI Consulting

June 5, 2024

The law firm of Hinshaw & Culbertson LLP is delighted to announce that The BTI Consulting Group has named partner April Villaverde as a 2024 *BTI Client Service All-Star*. Nationwide, a total of 296 attorneys were recognized as Client Service All-Stars this year. Villaverde was the only woman attorney based in New Jersey to receive recognition and also was among a select group of attorneys nationwide to receive All-Star recognition for the second consecutive year.

Based on in-depth, independent interviews conducted by BTI with top general counsel at companies ranging in size from \$700 million in revenue to the largest companies in the world, the All-Stars list recognizes a select group of attorneys nationwide identified by those general counsels as "delivering the absolute best levels of client service — better than all the others."

Villaverde is part of Hinshaw's global insurance practice group and serves as the co-partner in charge of the firm's Metropark, New Jersey office. Known for being a dynamic and adept litigator, she represents insurance companies in commercial general liability disputes and bad faith litigation nationwide.

Clients surveyed by BTI Consulting had high praise for Villaverde:

April is a superstar attorney who provides excellent customer service and knows the law inside and out.

She is the gold standard for delivering excellent customer service. Will drop everything as needed no matter the time or day.

April understands what good client service is and really knows how to deliver quality service.

In her [BTI All-Star profile](#), Villaverde defined her client service philosophy as follows:

My goal has always been to provide superior service to my clients by consistently being available and ready to provide immediate advice. Open and regular communication builds trust and allows clients to focus on their business confidently. I am acutely aware of my clients' business needs and take a proactive approach to litigation by tackling hard questions early and charting a path to a successful resolution. We have a one-team approach with a singular goal to achieve the best results for our clients while providing exceptional legal advice and services.

Attorneys

April T. Villaverde

Offices

Metropark



View the full report on the [BTI Consulting website](#).