



News

Hinshaw Recognized as a Client Service Trailblazer in the BTI Consulting Client Service A-Team 2025

July 28, 2025

The law firm of Hinshaw & Culbertson LLP is pleased to announce that the firm has been highly ranked for client service performance in BTI Consulting's *BTI Client Service A-Team 2025: Survey of Law Firm Client Service Performance*.

Hinshaw was among a select group of 55 firms named 2025 Client Service Trailblazers, which BTI Consulting describes as firms that “are best at turning chaos into solutions for clients and new business for themselves.”

The *BTI Client Service A-Team* is the only law firm client service ranking based solely on direct, unprompted feedback from corporate counsel. Over 350 top legal decision makers at organizations with at least \$1 billion in annual revenue are asked to rate law firms they work with on a range of client service activities, including understanding the client's business, uniformity of service, dealing with unexpected changes, unprompted communication, and anticipating clients' needs.

Learn more at the [BTI Consulting website](#).