

The Legal Impact of the Patient Experience

2018 Geisinger Patient Experience Conference 4.27.18

Ed Beitz, Partner in the Healthcare Group, will discuss the basics of medical malpractice, common mistakes that can lead to lawsuits and strategies to avoid litigation at Geisinger's Annual Patient Experience Conference. The conference is designed for physicians, nurses, administration and leaders in patient facing specialties or support services. Programs will help participants describe the connection between patient experience and excellent patient care, explain the impact of interprofessional collaboration to the patient experience, and draw the correlation between employee engagement and improved patient outcomes.

PRACTICE AREAS

Healthcare