



## Technology in Construction Claims Management

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Due to the COVID-19 pandemic, the way we work--whether in an office or out in the field--has changed significantly, and in some cases in an extremely short amount of time--even overnight in some cases. Without available technology, this unprecedented shift would have been impossible. The abrupt, industry-wide transition to virtual working has led to a new understanding of the practicality and possibilities inherent in many new technologies. As construction sites throughout the U.S. begin reopening after shutdowns or ramping up after slowdowns or suspensions, these technologies may play an even larger role in a project's success.

The mere fact that a construction project finishes on schedule, does not mean that productivity was at its peak. Most likely, downtime was incurred, whether it was due to waiting for materials, having to perform rework, working around other trades, or having to perform work that is inefficient in nature. With the new safety and social distancing policies being implemented, these inefficiencies are sure to increase.

Implementing new technologies such as tablets, drones, or even big data to automate certain processes can improve productivity. Such technologies have become increasingly easy to access and use; all that is needed is a willingness to experiment with them and a commitment to fully explore their inherent advantages.

Along with discussing the technologies themselves, in this article we also discuss some of the practical considerations related to implementing them, as well as potential legal liabilities and ways to mitigate these liabilities.

To read the article, please [click here](#).

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